

Secondary School Group Travel

From 3 April 2018, Adelaide Metro will have a new online form for group bookings. Group booking requests are available when travelling on a school excursion on weekdays (including school holidays) between 9:30am – 3:00pm.

Schools are required to complete an online booking form located on the Adelaide Metro website, with a minimum of 10 business days' notice prior to travel dates.

Adelaide Metro will review the group booking and determine if sufficient resources are available to cater for the request. The school will be contacted with the outcome of the booking request.

For pre-approved group bookings a metroticket/metroCARD will need to be pre-purchased for use on the day of travel. Tickets are a requirement and the email confirming the future booking is required to be presented at the time of collecting your ticket(s) from an InfoCentre or staffed depot.

Maximum passengers per group booking per vehicle by mode:

- Maximum passengers for train – 50
- Maximum passengers for tram – 50
- Maximum passengers for bus – 25

For groups that exceed the maximum passengers set for each mode, schools may be asked to split the group on separate services.

Group bookings are unavailable prior to 9:30am and after 3:00pm as this is during peak travel periods and space cannot be guaranteed.

Please plan ahead and book early to avoid disappointment. We advise that in some instances as determined by Adelaide Metro we may not be able to cater for the booking. In these instances we may provide information on charter services (fee applies).

For group bookings go to www.adelaidemetro.com.au/Contact-us

 1300 311 108

 adelaidemetro.com.au

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