

# Special Hospital Workers metroCARD

## Conditions of use

- Free public transport is valid for holders of a *Special Hospital Workers metroCARD* for travel to and from the following metropolitan Hospitals and SA Dental sites:
  - Flinders Medical Centre (FMC)
  - Hampstead Rehabilitation Centre (HRC)
  - Lyell McEwin Hospital (LMH)
  - Modbury Hospital
  - Noarlunga Hospital
  - The Queen Elizabeth Hospital (TQEH)
  - Royal Adelaide Hospital (RAH)
  - Women's and Children's Hospital (WCH)
  - Repat Hospital (Repat)
  - SA Dental, Dental Hospital, North Terrace
  - Metropolitan SA Dental Clinics
- Eligible employees will be issued a *Special Hospital Workers Travel Pass* in the form of a metroCARD.
  - This metroCARD must be validated each time when using public transport services for travel to and from the above hospitals and clinics.
- The *Special Hospital Workers metroCARD* must be carried at all times when travelling on public transport.
- Holders of a *Special Hospital Workers metroCARD* must carry their SA Health Identification Card issued by SA Health.
- *Special Hospital Workers metroCARDS* are not transferable and are for the exclusive use of the employee named on the metroCARD for travel to and from an approved site only.
- Eligible employees travelling for purposes other than to and from approved sites will be required to hold a relevant metroCARD or use *Tap and Pay* or the *Buy and Go* app.
- SA Health and the Department for Infrastructure and Transport will conduct regular audits of usage.
- Holders of a *Special Hospital Workers metroCARD* are required to present their metroCARD and SA Health ID when requested by a public transport Prescribed Officer, Customer Service Officer or Driver.
- Lost, stolen or damaged metroCARDS must be reported to SA Health immediately. Replacement cards will be re-issued within 10-14 days.
- *Special Hospital Workers metroCARDS* must be surrendered to SA Health if employees are no longer eligible (as determined by SA Health).
- *Special Hospital Workers metroCARDS* allow for additional value and products to be added to the metroCARD for access to discounted parking at the Tea Tree Plaza Park 'n' Ride, bike cages etc.
- Holders of a *Special Hospital Workers metroCARD* wishing to travel on trains with a bicycle will need to purchase and validate a Concession metroCARD when travelling before 9:00am and between 3:00pm – 6:00pm Monday to Friday.

All enquiries regarding this initiative should be directed to SA Health at:

[health.metrocardregistration@sa.gov.au](mailto:health.metrocardregistration@sa.gov.au)

Visit [adelaidemetro.com.au](http://adelaidemetro.com.au) or call 1300 311 108 for public transport information.

[dit.sa.gov.au](http://dit.sa.gov.au)

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