

This brochure is for people who travel on public transport with a mobility device.

Using your motorised mobility device on public transport



Before you board



You can travel with your mobility device on buses, trains and trams, if it meets safety and size requirements.



Buses, trains and trams have allocated spaces for mobility devices.



Wait at the bus stop, or at the blue and white symbol of access on train and tram platforms.



Drivers can assist with ramps, guidance and travel information, but cannot physically move you or your mobility device.



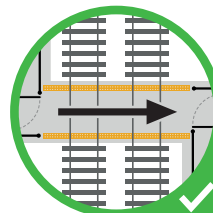
If you need personal assistance, you may choose to travel with a support person. You may be able to get a companion card for your helper to avoid extra trip costs. Contact us for more information.

During the trip

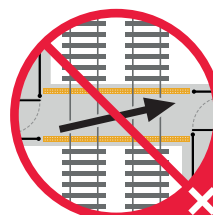
When using a mobility device:

- travel at walking speed at stations, platforms and interchanges
- a driver or worker will deploy the ramp
- let the driver know your destination when you board the vehicle
- always use your brakes during a journey. This keeps you safe in place when vehicles stop and accelerate, and buses tilt to turn corners.

! Warning



Cross railway tracks straight across, perpendicular to them.



Do not cross on a slant. Small wheels can get stuck in the gap between the tracks.



Government of
South Australia



Size and safety requirements

Your mobility device must be the right size: no larger than 1250 mm long x 740 mm wide x 1500 mm high.



Your mobility device:

- must not exceed 300 kg in total weight, including you and any baggage
- should be able to turn 180 degrees in an area measuring 2070 mm x 1540 mm.

The mobility device must:

- have a battery secured in place and sealed. This means it won't leak liquid or fumes
- not be powered with internal or external combustion.



Sunroofs, luggage carriers and baskets should fit within these measurements or be removed for travel.



Flag poles should always be removed or retracted.

Need help?

If you have feedback or questions, contact us:

📞 1300 311 108 🌐 adelaidemetro.com.au

📍 Adelaide Railway Station – North Terrace, Adelaide
(near the barrier gates to the trains)